**Project Milestone 1**

**Part A – Identify your project idea**

We are thinking of using the “**Ordering system at a restaurant/bar**” idea. Our web app would allow **customers** to order items from a restaurant menu (for takeout or inside). The UI would present the customers with picture of the food as well as descriptions of each item, as well as the price for each item.

A customer would order from the web app menu from the comfort of their homes or from within the restaurant itself. In a way, our web app would aim to reduce staff and human overhead in new businesses that have a lesser budget. At the same time, this would help customers save time by processing orders quickly and accurately, eliminating human error.

Our web app would make it more convenient to order items that are allergy-friendly or convenient for other dietary restrictions (calorie-wise, religious, etc.)

**Part B – User research**

Our stakeholders are typically:

* **Customers** – people who use our system to order food from the restaurant/bar. Customers are our **primary** **users** (no age restriction – this web app should be user-friendly enough for all ages). As mentioned in Part A, customers with dietary restrictions or allergies are equally important and so our system will treat their restrictions with utmost care
* **Staff** – restaurant owners and restaurant staff who choose to use our system in their restaurant. Staff are our **secondary users** (again, no age restriction)

For training, customers and staff are not expected to have any prior training or knowledge of the system in order to use it – the system will be intuitive enough to be used without having to be taught how to use it.

**Part C – User research**